



## Update from the Consortium of Lancashire & Cumbria LMCs

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Tuesday 12<sup>th</sup> November

### Help Us Grow Our Audience

We understand that you are busy and are likely to receive many emails on a daily basis. However it is important for you to receive communications from us because **we can help and support you.**

We know there are many colleagues who do not receive our brieflet, so please help us by sharing this with your team and letting us know to add them to our distribution lists.

Contact Us

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### General Practice Alert State (GPAS)

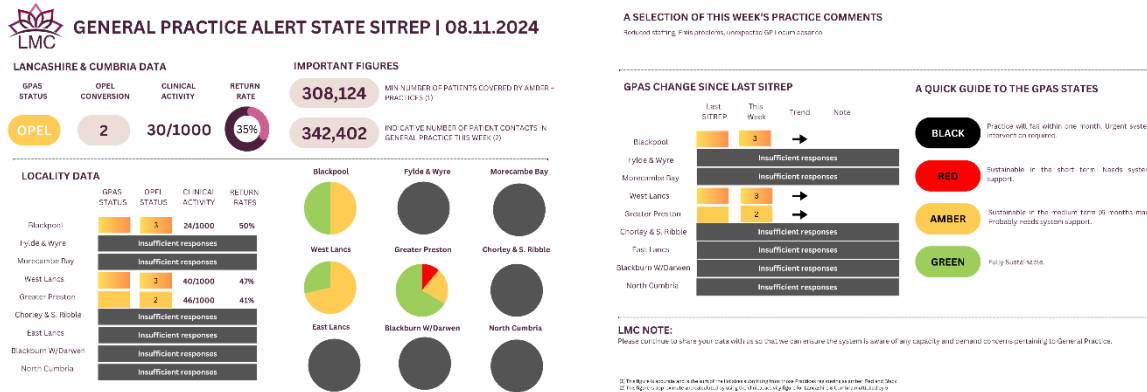
You can see the latest SitRep results below. Results can also be found [on our website](#).

The data we do not receive prevents us from providing a robust picture to system partners and hinders our efforts to push for more support on your behalf.

We really appreciate you taking to the time to ***help us to help you.***

[Please let us know](#) if you are a Practice Manager and do not receive the GPAS input emails.

Please let us know if you have any questions/ issues



## Peer-to-Peer Learning Event - Lancashire Coastal Feedback

Thank you to all those who attended the LMC Lancashire Coastal Quality Contract Event on 5th November. The event saw an impressive turnout, with representation from 100% of Practices in the area.

The event featured an insightful presentation by Dr Adam Janjua, LMC CEO, interactive workshops, and productive discussions focused on maximising achievement. Attendees had the opportunity to network, share best practice, and voice common challenges. Our aim was a Peer to Peer learning opportunity to encourage Practices to reach their maximum targets for this GPQC. As we know, the potential to receive the full quota of monies available from the ICB is currently extremely important. We remain positive in our hope that this event has provided this opportunity.

Frailty achievement was the main topic of the event, and each Practice will receive a summary of the round table discussions, hints and tips together with a copy of the presentation slides.

Thank you for taking time out of your busy weeks. We look forward to continuing to build on the momentum from this learning event to share it with the remaining Practices within our LMC Consortium.

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### **Chorley & South Ribble and Preston Peer-to-Peer Learning Event**

Following the launch event in the Fylde Coast last week, we can now confirm that the first Central Lancashire session, for practices in Chorley & South Ribble and Preston will be held on **Tuesday 26th November, 9-11am, at Preston North End, Deepdale Stadium**. Details for a session in the West Lancashire locality will follow soon.

To support all practices to get involved, we have secured funding from the ICB to cover the attendance of one Practice Manager and one Lead GP from each practice, equivalent to 16 SMRs per practice. Equating to a total of £457.60 funding for attending the session. This means your year-end practice SMR target will be reduced by 16.

**It's crucial that both a Practice Manager and a Lead GP attend to unlock the full funding from the ICB.**

Please contact [Rebecca.Noblett@nwlmc.org](mailto:Rebecca.Noblett@nwlmc.org) to secure your place today.

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## **Blackpool Teaching Hospitals Survey on Referral Process and Ongoing Care Improvements for the Paediatric Assessment Unit**

The LMC has received feedback about the Paediatrics department at Blackpool Teaching Hospitals. As part of our ongoing efforts to improve the referral process and ensure better outcomes for our paediatric patients, we invite your feedback and suggestions. Your input will help us (the LMC) shape a streamlined and effective referral pathway that best serves our patients' needs and supports your clinical decision-making.

Please complete this brief survey to share your insights on the referral process to the Children's Assessment Unit (CAU), Advice and Guidance services, routine paediatric referrals, and ongoing care needs for patients under the paediatric team. We appreciate your help with this.

[The survey is available to complete here.](#)

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## **Report: Analysis of Medical Examiner's Office Implementation Across Lancashire and Cumbria LMC Areas**

Thank you to everyone who completed the LMC survey on the implementation of the Medical Examiner's Office. I'm please to say that we have now finished analysing the results of the data collected and have published our report. This report provides detailed analysis based on responses from GPs practicing in these areas. The survey sought to collect data and feedback regarding the new processes introduced by the Medical Examiner's (ME) office in September 2024.

[You can view the report here.](#)

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## **BMA Collective Action Tracker Survey**

The November survey has been published yesterday (Monday 11th November) and will close at 5pm on Sunday 17th November. The BMA has sent links to GP partner members asking them to provide information of collective action that they are currently undertaking. The Survey is available to view [here](#). Data will not be shared outside of the BMA and no identifiable data will be created as a result of this survey.

The BMA endeavours to produce more guidance around individual collective actions to support those practices in undertaking specific actions. You can view the recently refreshed [Safe Working Guidance Handbook](#) and the [BMA's GP campaign web page](#) for more information.

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## **Practice Resilience – Promoting a Healthy Partnership**

Are you interested in joining a Partnership or are you new to joining?

Does your current partnership not have a partnership agreement?

Would you like to learn more about how a partnership agreement can protect you and your fellow partners?

Join us for a one off **FREE** training session on all things partnership agreements! In that session we will go through what clauses are important to

have included and why. We will also discuss how a partnership agreement contributes to a resilient partnership and how it can protect the individual partners, outlining particular liabilities etc.

**Date: Tues 19th November – 9am arrival, 9:30am – 11:30am**

**Venue: Ribby Hall, Preston**

If you are interested then please get in touch with our Events Officer - [Rebecca.Noblett@nwlmc.org](mailto:Rebecca.Noblett@nwlmc.org)

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### **Opportunity for Practice Managers**

The LMC Practice Management Support Programme offers a free Annual Face to face Peer Review & Personal Development Plan

- The Peer Review provides an opportunity for PMs to explore their career to date, their aspirations, learning needs and what opportunities there are to fulfil their potential. The review is provided by an experienced Practice Manager who has undergone Peer Review Training.
- Together you will create a Personal Development Plan to work towards.
- The offer is open to Managers and Assistant Managers working in Practices only.
- For further information view the Programme Content [here](#)

If you would like further information, please contact [Toni.Parker@nwlmc.org](mailto:Toni.Parker@nwlmc.org)

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## **Launch of BMA NI calculator**

The BMA are pleased to announce the launch of their NI calculator along with other resources you can use to lobby hard for financial solutions to the rise in NI and national living/minimum wage from April 25.

The calculator is behind a BMA member login. The BMA have carefully considered the pros and cons of doing this and decided it was a member benefit given all the time and effort that has gone into it and with the BMA being a trusted source too. Please do use this calculator as the more figures the BMA get back the more they can lobby in the media and pressurise politicians.

You can find all the information here in a central hub -

<https://www.bma.org.uk/BudgetNIblow>

The MP lobbying tool is going really well with over 2,000 nationwide completing this and pushing MPs hard on the topic. As a result of this the BMA have had pertinent questions asked on the floor of the House of Commons and in the Treasury Select Committee.. The tool is still open here to fill it out -

<https://activism.bma.org.uk/page/160285/action/1?ea.tracking.id=BMASM>

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## **Lung Cancer Referral Audit: Practice Participation and Funding Opportunity - Lancashire and South Cumbria only**

Lancashire & South Cumbria Cancer Alliance are supporting GP Practices in fulfilling the requirements of the PCN DES requirements through two important

projects. The first of these a Learning Event Analysis on pancreatic cancer diagnoses is open and practices are very well engaged. There is still the opportunity to participate in this project – please contact Angela Dunne.

The second project – an audit of Lung cancer cases is now live and practices are invited to review the protocol, sign up to the project and start to complete the process.

You can view the protocol [here](#).

The protocol provides guidance and references the EMIS searches, collection tools and submission processes that have been developed to aid practices, alongside dedicated support from the Cancer Alliance.

Both of these initiatives are funded based on activity undertaken and will help practices review their referral processes and outcomes, allowing them to identify key themes and valuable learning points.

If you have any questions please contact [Angela.dunne2@nhs.net](mailto:Angela.dunne2@nhs.net)

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## **Partnership Agreements – LMC Drafting Service**

As you will be aware, Abi Askew is going on maternity leave at the end of the month and our LMC partnership agreement drafting service will be placed on hold until her return.



For those who Abi hasn't already contacted, if you are waiting on any outstanding changes to your agreement then please email [Abigail.askew@nwlmc.org](mailto:Abigail.askew@nwlmc.org) as soon as possible to have these completed.

If any practice would like an agreement drafted before Abi finishes then please get in touch by **15th November *for your request to be considered.***

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### **General Practice Appointment Infographics - September 2024**

We have created infographics for Practices to use in your waiting rooms, websites and social media. These infographics raise patient awareness on the current state of General Practice and how practices are operating.

Some example infographics can be seen below. Feel free to pick and choose the images that are suitable for your practices needs [on our website.](#)

If you would like the images in a different format [please get in touch.](#)



## Lancashire & South Cumbria GP Appointments

Data published October 2024 by NHS Digital

**839,000**

GP SURGERY APPOINTMENTS WERE OFFERED IN SEPTEMBER

**588,000**

70% OF ALL PATIENTS WERE SEEN FACE TO FACE

**404,000**

48% WERE SEEN WITHIN 24 HOURS OF CONTACTING THEIR PRACTICE



- ✓ Our Receptionists and Care Navigators are here to help! Please be as specific as possible when discussing your needs. **You may not always need to see a GP.**
- ✓ Patients will be offered appointments with the **right clinician at the right place and within the right timeframe** - based on **clinical urgency and need.**
- ✓ Our Practice teams are here to help, not be hurt. **Aggressive, violent or threatening behaviour towards our staff will not be tolerated #BeKind**
- ✓ **Practice self-care prior to contacting NHS services for your minor illness.**
- ✓ GPs have no control over hospital waiting lists or follow up appointments.
- ✓ Tests ordered by the hospital will be followed up by the hospital.
- ✓ We are working as hard as we can **to meet your needs.**
- ✓ **We are grateful for your patience and support.**



## North Cumbria GP Appointments

Data published October 2024 by NHS Digital

**186,000**

GP APPOINTMENTS WERE OFFERED IN SEPTEMBER

**108,000**

58% OF ALL PATIENTS WERE SEEN FACE TO FACE

**91,000**

49% WERE SEEN WITHIN 24 HOURS OF CONTACTING THEIR PRACTICE



- ✓ Our Receptionists and Care Navigators are here to help! Please be as specific as possible when discussing your needs. **You may not always need to see a GP.**
- ✓ Patients will be offered appointments with the **right clinician at the right place and within the right timeframe** - based on **clinical urgency and need.**
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## LMC Training Events

Please see a list of upcoming training events being hosted by the LMC:

- [Change Management](#)
- [Conflict Management](#)
- [Sickness Management](#)

To book your place or find out more information, please contact

[Rebecca.Noblett@nwlmc.org](mailto:Rebecca.Noblett@nwlmc.org)

## LMC Vacancies

2 out of our 5 Committees have seats available for GP representation:

- North Cumbria - 2 seats available
- Central Lancashire - 3 seats available

We are keen to hear from GPs, including GP Registrars/ Trainees, who may wish to get involved to represent your constituents. [Please let us know](#) if you are interested in being a LMC member or would like to find out more.

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